



ORTHOSES WARRANTY

Custom-made orthoses come with a six-month manufacturer's warranty.

Prefabricated orthoses come with a three-month warranty.

IF YOUR ORTHOTIC DEVICE BREAKS, CRACKS, OR SPLITS - WITH NORMAL USE - WITHIN THE WARRANTY PERIOD, WE WILL REPAIR, REFABRICATE OR REPLACE IT FOR FREE.

The warranty applies when your orthoses are used as intended.

The warranty does not cover:

- damage caused by water
- damage caused by direct heat
- damage caused by animals
- damage caused by unapproved modifications
- normal wear and tear
- lost or misplaced orthotics

You are entitled to one free modification/adjustment within 30 days of receiving your new devices.

Future modifications or adjustments will be charged at our usual rates.

